



November 2, 2020

Dear *Resident and Resident's family/support person,*

We continue to be grateful and appreciative of the support and cooperation demonstrated by our residents and families to contain the transmission of the COVID-19 virus. These actions have assisted our employees to do our best to keep our residents safe.

We recognize these are challenging times for our residents and families. Safety of our residents and employees is our focus when developing and implementing new processes or resuming processes that have previously been suspended. Provincially, nationally and worldwide we have all grappled with the impact of Covid-19. Our residents and families are particularly impacted by the inability to visit and share experiences in addition to the inability to leave the facility since March.

The SHA Long Term Care Family Presence Working Group, under the support of the provincial Medical Health Officer (MHO) have now provided guidelines for residents wishing to go on outings outside Long Term Care facilities. The safety of our residents and employees and mitigating transmission is our utmost concern, we will be adhering to specific guidelines as directed by our provincial MHO.

For the safety of everyone, advanced planning will be required for all outings (including medical and dental appointments). Planning will include a discussion of the planned activities along with a risk assessment and what the required safety practices would be for the resident upon return to the facility. Please refer to the "Providence Place Outings Process" sheet for full details.

The level of restrictions when the resident returns will be based upon the outing details and risk of exposure. Following all outings, residents require a twice-daily assessment for 14 days and depending on the risk of Covid-19 exposure residents may have to continuous mask for 14 days when outside of their room or possibly have to isolate to their room for 14 days. *Note: any outing of 48 hours or greater will require a mandatory 14 days of isolation to the resident's room due to the prolonged increased risk of exposure to Covid-19 in the community.*

We have compiled a package ([click here](#)) for residents and families that includes:

- Providence Place Outings Process
- Expectations of Residents and Family/Support People During an Outing
- Contact Tracing Tool
- Safe Transportation if Patients During Outings
- Guidelines for Staff: Resident Outings

At any time, if increased risk of community transmission is identified by Public Health, the Medical Health Officer or the SHA, all resident outings will be suspended. Residents and families will be notified of the suspended outings.

Please understand we want to provide the best safe, quality care to our residents at Providence Place and in order to do so will take extreme precautions to keep everyone safe. It is apparent that our processes are frequently changing and evolving; this is a result of being flexible and nimble to respond to the ever-changing health care environment in our community. Because of our focus on safety, we ask for your patience as we navigate through these very uncertain times together. Thank you in advance for your cooperation and support.

Effective immediately resident outings can be arranged.

If you have further inquiries please contact your resident care manager:

- Unit 1 & Guardian Grove, Racquel at 306-694-8805
- Unit 2, Nancy at 306-694-8869

Sincerely,

The Providence Place Leadership Team